



POWYS PUBLIC SERVICES BOARD

Performance Monitoring Report

March – September 2020

Well-being Steps 11 and 12

North Powys Wellbeing Programme:

Overall Goal

Implementation of a new model of health and care across north Powys to include the development of a Rural Regional Centre and Community Wellbeing Hub in Newtown. This includes a Multi-agency campus locating potentially health, social care, housing, education together with links to leisure, police and a range of 3rd sector partners. This will enable outreach facilities from acute hospitals in order to improve access to health and social care, well-being, prevention and health promotion and improve services in communities across Mid Wales.

The North Powys Wellbeing Programme was placed on hold in March 2020 in light of Covid-19 and business continuity being invoked. The team were redeployed to support the planning of the response to Covid-19. The Programme was re-started in July 2020 and the team have identified how the Programme can be taken forward in light of new ways of working, impact of Covid-19, and reduced operational input. It is not possible yet to quantify the full impact on the programme of COVID-19 given the ongoing uncertainty and availability of resource during 20/21 and so there is an ongoing risk around programme deliverability.

The new integrated model of care was finalised and approved by PTHB Board and PCC Cabinet Member - during Quarter One. This is currently being reviewed in light of COVID-19.

The focus during quarter two is largely on the finalising of the Programme Business Case ready for submission during Quarter three. A draft was developed and whilst a number of areas have been progressed during COVID-19, there has been very limited engagement and further work is required to re-engage key partners in order to finalise the business case. This work includes the development of an Outcomes Framework and high-level Benefits Plan.

As part of the transformation funding, there are a number of areas which the programme set out to accelerate change in North Powys. There has



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been some progress during COVID-19 against the agreed outcomes within the transformation bid and in particular the digital elements have been

accelerated. However, a number of business cases that were due to be approved during end of Quarter Four, have been put on hold and the Programme Board are reviewing the focus required, for the remainder of this year in line with the pandemic and the recovery model.

The next stage of the programme plan included development of specific focus and activities required to support steps 11 and 12 for the PSB. Unfortunately, the Covid-19 pandemic has significantly impacted on the programme in terms of pace and risk to future delivery along with opportunities to progress with steps 11 & 12. As stated the team, have focussed on, delivering the Programme Business Case (PBC) for submission to WG in the autumn and supporting delivery of the WG Evaluation requirements.

To support the development of the PBC; Change Manager resource has been initially assigned to look at opportunities to further improve focus on wellbeing, early help and develop multi-agency working in the Newtown area. Initial baseline gathering and scoping work is underway with an immediate focus on the Newtown area, initially to support the development of the Capital Business Case and in particular the Community Wellbeing Hub.

Below is a summary of activities undertaken for Steps 11 & 12 from July 2020, ongoing. Additionally, how these are aligned to The Future Generations Report 2020.

Step 11: Implement more effective structures and processes that enable multiagency community focused response to wellbeing, early help and support.

Step 12: Develop our organisations' capacity to improve emotional health and well-being within all our communities.

ACTION	LEAD	PROGRESS
Identify the good practice in communities	NP WP – Change Managers (Clinical and Wellbeing)	July 2020 engaging with a range of partners and service providers to begin to



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established during Covid-19.		understand support offered and where.
Review and begin to identify multi-agency working within communities in north Powys.	NP WP – Change Managers (Clinical and Wellbeing)	July 2020 engaging with PAVO Community Connectors and wider organisations to begin to develop evidence of joint/ multi-agency working, to then share more widely.
Support with the development of systems and processes to allow for further joint working	NP WP – Change Managers (Clinical and Wellbeing) Research, Innovation and Improvement Manager PTHB. PAVO Head of Health and Wellbeing.	July 2020 initial conversations to consider ways of evidencing success of joint working.
Signpost community connectors/group within communities as the first port of call for all early help and support'	PAVO Head of Health and Wellbeing, PAVO Community Connectors.	July 2020 initial meetings held with Change Managers and PAVO Community Connectors, to look at further developing awareness of and greater / further links.
Commence more detailed service planning and modelling to support investment in a multi-agency wellbeing campus.	NPWBP Programme Lead and wider teams.	PBC in development with wider team, GDP.
Network, share and promote new ways of working across health and social care teams.	PAVO Head of Health and Wellbeing, PAVO Community Connectors, NP WP Change Managers.	July 2020 - beginning to gather examples of good practice, further promote by planning



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		sharing opportunities with a range of teams.
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Above is progress to date with Steps 11 & 12 for the PSB, this is to be amalgamated with key sections lifted from the Summary of the Future Generations Report 2020; and a very small range of current examples gathered that evidence the report recommendations:

Section 3. Leadership and implementation of the Act: The role of the public sector in Wales –

Public services Boards and public bodies should be seeking ways of more effectively collaborating and integrating their work with others such as town and community councils and national public bodies.

Evidence – Newtown Network set up, in response to COVID-19 an agreement to collaborate support to the residents of Newtown and Llanllwchaiarn, Powys, in various ways to have healthy and fulfilled lives. To work and support volunteers working to achieve these aims and to add to and co-ordinate the activities of those organisations and statutory bodies working to achieve these aims. These organisations join as a group to be known as the Newtown Network with the initial objective of supporting meal and food deliveries to the needy in the town, to work with the Powys Library Service to provide a home delivery for readers, and to assist in the development of a Volunteer networks, both its own and others in Newtown and Llanllwchaiarn

From a planning perspective - the North Powys Wellbeing Programme and Newtown Council have been working collaboratively to engage with the town about wellbeing and what matters to individuals and families. This has been conducted via joint survey's and events; the outputs of which have supported development of the Newtown Place Plan and the business case for the multi-agency wellbeing campus.

Well-being Goal: A Healthier Wales policy recommendations:

Play their part in enabling an active nation; increasing the benefits of physical activity for everyone.



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Prioritise placemaking and designing-in community health and well-being – enabling places to support the health and well-being of people and communities.

Enable people to be active in their communities by creating the conditions where they can do the things that matter to them.

Support communities to be well connected and a place where people feel safe.

Enable good access to key well-being services.

Value the role and potential of community anchor organisations can play in building cohesive communities.

Well-being Goal: A Wales of Cohesive Communities Policy Recommendations

To collaborate with town and community councils and voluntary organisations to set and deliver local well-being objectives and steps.

Continue to build on the work they are doing and ensure they involve a wide range of people, organisations and service users in their communities to help inform and shape their services.

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Evidence – Open Newtown - establish projects and partnerships that allow Newtown's green spaces to be managed in perpetuity for the community. There current projects include, Active Travel, MTB and BMX tracks, Where the Severn Smiles, The Riverside project.

The North Powys Wellbeing Programme team, will signpost to these projects in order to build and develop further, increasing awareness to all ages of the population in North Powys.

Well-being Goal: A Wales of Vibrant Culture and Thriving Welsh Language Policy Recommendations

Involving arts and culture representatives in Public Services Boards work and activities.



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Making the most of local assets such as libraries, play facilities, museums, galleries, sports facilities, music venues, arts organisations, natural resources and historical spaces to support community well-being.

Engaging in innovative partnerships that allow for culture to be more visible in daily life, for example linking the culture and health agendas.

Evidence - Oriel Davies Gallery aims to build connections in the community that can be long lasting and fruitful, where the voices of participants can be heard and where communities, the gallery and artists can work together to celebrate the power of the imagination to make positive things happen.

The North Powys Wellbeing Programme team, have started to and will be further developing their links with the gallery to increase awareness of the range of projects offered and planned. Also sharing with wider teams to enhance the joint working.